

Executive Profile

- **Registered Pharmacist (CA):** Board Certified in Sterile Compounding (BCSCP) with expertise in the latest USP 797 standards. Proven success in leadership roles, clinical patient management, regulatory compliance, operations, and quality management across specialty, home infusion, and in-patient pharmacy settings.
- **Contracted Pharmacy Leadership:** Providing contracted leadership services, overseeing regulatory compliance, clinical management, and quality assurance for healthcare organizations.
- **Accreditation Surveyor:** Experienced ACHC contracted surveyor with deep expertise in accreditation standards. Extensive experience across various specialty and home infusion pharmacies nationwide, providing firsthand insights into the application of standards in diverse settings. Offers expert guidance to promote compliance, enhance operational quality, and drive continuous improvement.
- **ACHC Certified Pharmacy Consultant:** Specializes in consulting healthcare organizations to establish advanced home infusion and specialty pharmacy services. Outcome-driven with a proven record of securing major accreditations while delivering genuine value through process improvement, regulatory compliance, and the optimization of clinical, financial, and operational performance.

Core Competencies

- **Clinical Pharmacy Program Oversight:** Demonstrated expertise in managing specialty drug therapy, IV home infusion therapy (including TPN), and Patient Management Programs, consistently ensuring the highest standards of care and optimal patient outcomes.
- **Pharmacy Accreditations:** Proven ability to secure and maintain all major accreditations in Specialty and Home Infusion Pharmacy, including ACHC, URAC, JCAHO, and NABP, reflecting a commitment to excellence and compliance.
- **Regulatory Compliance Assurance:** In-depth knowledge of USP 797, USP 800, federal and state pharmacy laws, and accreditation standards. Recognized for exceptional attention to detail and accuracy, with a strong track record in audit preparedness and successful completion.
- **Quality Improvement Management:** Proficient in leading Quality Improvement Program initiatives, overseeing all stages from implementation through outcome analysis, action planning, reevaluation, and the delivery of continuous improvement recommendations.
- **Project Management:** Expertise in managing multiple projects with a strong, positive influence on project teams to achieve optimal outcomes. Adept in master project planning, personnel training, and providing decisive leadership.
- **Purposeful Leadership:** Cultivates a purpose-driven team environment that promotes a positive work culture and consistently delivers successful outcomes. Prioritizes value and inspires team members by recognizing and treating them as valued internal stakeholders.

Professional Experience Summary

- **Contracted Pharmacy Professional (2018–Present)**
Various Pharmacy Clients: Specialty, Home Infusion Pharmacies
 - Serve as Pharmacy Executive, Senior Clinical Pharmacy Program Director, Quality Management Director, and Compliance Officer.
- **Principal Consultant Pharmacist (2018–Present)**
EK Specialty Pharmacy Consulting, Los Angeles, CA
 - **Provide expert consultation on the establishment and management of home infusion and specialty pharmacies**, guiding organizations through every phase from initial setup to full operational readiness and ongoing improvement.
 - Deliver specialized accreditation consulting for Specialty and IV Home Infusion Pharmacies, successfully securing major accreditations, including ACHC, JCAHO, URAC, and NABP.
 - **Lead comprehensive regulatory compliance initiatives** for USP 797, USP 800, and federal and state Board of Pharmacy requirements, ensuring adherence to the highest industry standards.
- **Specialty Pharmacy & Home Infusion Pharmacy Surveyor (2019–Present)**
ACHC (Accreditation Commission for Health Care, Inc.), Cary, NC
 - **Conduct comprehensive surveys** across chain, independent, clinic, and hospital-based pharmacies, ensuring compliance with accreditation standards.
 - **Specialize in Home Infusion Pharmacy, Infusion Nursing, and Ambulatory Infusion Centers**, with expertise in Specialty Pharmacy and Specialty distinctions, including Oncology, HIV, Rare Diseases, and Orphan Drugs.
- **Director of Pharmacy / VP of Pharmacy Services and Regulatory Compliance (2011–2016)**
MedicoRx Specialty Pharmacy, Los Angeles, CA: Home Infusion / Specialty Pharmacy
- **Clinical Pharmacist / Assistant Director of Pharmacy (2006–2009)**
Prime Aid Home Infusion Pharmacy, Burbank, CA: Home Infusion Pharmacy
IV League Pharmacy, Culver City, CA: Home Infusion Pharmacy
- **Registered Pharmacist (2005–2006)**
California Hospital Medical Center, Los Angeles, CA: Inpatient Pharmacy
Roxbury Pharmacy, Beverly Hills, CA: Community Pharmacy
- **Registered Pharmacist (1994–2001)**
Seoul National University Hospital, Seoul, Korea: Inpatient/outpatient Pharmacy

Education and Licenses

B.S. Pharmacy from School of Pharmacy, Ehwa Womans University, Seoul, South Korea

Licensed Pharmacist: California Board of Pharmacy
S. Korea Board of Pharmacy

Summary of Fulfilled Responsibilities from work experience

Regulatory Compliance

Ensure adherence to federal and state pharmacy laws, local regulations, USP 797 and 800 standards, and accreditation requirements.

- Manage the initial application and renewal process for multi-state Board of Pharmacy sterile compounding licensing.
- Prepare for state Board of Pharmacy initial and annual inspections.
- Develop and maintain policies and procedures compliant with all applicable regulations, USP 797, USP 800, and accreditation standards.
- Design and implement continuous Quality Assurance Programs.
- Develop comprehensive staff training and competency assessment programs.
- Conduct internal compliance audits to ensure ongoing adherence to regulatory standards.

Accreditations

Lead project management initiatives to achieve and maintain major accreditations for pharmacy services.

- Direct multiple projects and teams to secure initial and renewal accreditations for Specialty and Home Infusion pharmacy services.
- Successfully achieve numerous major accreditations, ensuring compliance and operational excellence.
- Provide expert standard interpretation and guidance to pharmacies seeking accreditation.
- Collaborate with the ACHCU team in developing sterile compounding policy manuals.

ACHC Contracted Pharmacy Surveyor

Serve as an ACHC contracted surveyor, conducting comprehensive pharmacy surveys across the U.S.

- Conduct surveys for Home Infusion, Specialty Pharmacy, Specialty Pharmacy Distinctions (HIV, Oncology, Rare Diseases, and Orphan Drugs), Infusion Nursing, and Ambulatory Infusion Services.
- Provide expert interpretation of standards and offer actionable guidance to pharmacies.
- Participate in the development of sterile compounding policy manuals in collaboration with the ACHCU team.

Clinical Program Oversight

Serve as Senior Clinical Pharmacy Program Director, overseeing the Patient Management Program across all clinical services.

- Lead Specialty/Infusion Pharmacy Clinical Oversight Committees, providing strategic guidance and recommendations for Patient Management Programs.
- Develop and implement approved home infusion pharmacy clinical programs, including TPN, IV antibiotic renal dosing, and IV biologic therapy management.
- Design and launch drug-specific specialty pharmacy Patient Management Programs, including disease/drug-specific assessment, care plan templates, and clinical protocols.
- Establish data collection and tracking mechanisms for Quality Improvement and Patient Management Programs.
- Integrate Patient Management Programs into pharmacy dispensing software, collaborating with IT experts (CPR+, CareTend).
- Develop clinical intervention and DUR outcome data collection and reporting systems utilizing BI programs.

Pharmacy Operations Management

Serve as Pharmacy Director, overseeing all aspects of pharmacy operations.

- Chair key committees, including the Clinical Oversight Committee and Quality Management Committee. Responsible for analyzing organizational performance, identifying quality improvement initiatives, overseeing implementation, setting goals and priorities, reviewing outcomes, and providing actionable guidance.
- Provide strategic oversight in operational, financial, and staff management.
- Establish KPIs, measurement, data collection, and data tracking systems to monitor and improve performance.
- Conduct data analysis and reporting, identifying opportunities for improvement and corrective actions.
- Maintain close collaboration with pharmacy leaders and team members to develop and execute action plans.
- Regularly review and update procedures to enhance operational efficiencies while ensuring compliance with regulatory requirements and accreditation standards.
- Oversee critical pharmacy activities, including drug procurement, IV sterile preparation, and clinical pharmacy services.
- Manage comprehensive competency assessment programs for IV compounding personnel.

Establishment of Specialty and Home Infusion Services in Start-up Pharmacy Settings

- **Led the development and implementation of Home Infusion Pharmacy services within existing retail pharmacy settings:**
 - Successfully secured sterile compounding licensure and managed all aspects of annual board inspections.
 - Developed and enforced sterile compounding policies and procedures in compliance with regulatory standards.
 - Established and directed a comprehensive Sterile Compounding Quality Assurance program.
 - Designed and launched IV Home Infusion Therapy clinical programs.
 - Optimized workflows and integrated advanced pharmacy software systems.
 - Recruited, trained, and led key personnel, including compounding technicians, pharmacists, and intake/billing staff.
 - Collaborated closely with intake and billing departments to streamline processes and ensure accurate billing practices.
 - Achieved industry accreditations, ensuring compliance and operational excellence.
 - Delivered presentations to healthcare professionals and payers, showcasing Home Infusion Pharmacy services and clinical expertise.
 - Fostered strong relationships with referral sources, including physicians, hospital case managers, and home health nursing agencies, serving as the primary contact.
 - Directed daily operations, ensuring seamless service delivery and operational efficiency.
- **Directed the establishment of Specialty Pharmacy services within existing retail pharmacy settings:**
 - Developed and implemented robust Specialty Pharmacy policies and procedures.
 - Designed and managed a Quality Improvement program focused on continuous enhancement.
 - Led the development and oversight of clinical Patient Management programs tailored to specialty care.
 - Secured multiple accreditations, reinforcing the pharmacy's commitment to quality and compliance.
 - Provided clinical guidance to staff pharmacists and served as a trusted advisor to referral sources, including specialist physicians and home health nursing agencies.
 - Managed daily operations, ensuring high standards of service and patient care.
 - Represented the pharmacy as the Clinical Program Director and Quality Management Program Director in strategic meetings with physicians, payers, manufacturers, regulatory agencies, and accreditation bodies.